

Washington State Patrol Criminal History Improvements

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Criminal History Auditing and Outreach

- ▶ Compliance Audit
- ▶ Stakeholder Meetings
- ▶ Trainings

Biannual Stakeholder Meeting - Success

- ▶ County specific meeting with representatives from each department who play a role in reporting criminal history
 - ▶ Sherriff's Office/Jail, Local Police Agencies, Courts of Lower Jurisdiction, Superior Court Clerks and Prosecuting Attorneys Office.
- ▶ Provide in depth look at advancements/changes at WSP
- ▶ Review of trends in Criminal History errors/discrepancies
- ▶ Three year comparison of compliance for the county
- ▶ Creates space for an open discussion between all of stakeholders to discuss successes and pain-points in their Criminal History reporting process.

Computerized Criminal History (CCH) - Upgrade and Changes

- ▶ Automated Audit Reports
- ▶ Electronic Verification - added verification for fingerprint transactions in addition to dispositions
- ▶ Interim Disposition Values
- ▶ Changes to RAPsheet look and layout
- ▶ Switched from monthly MRD disposition reporting to daily reporting to III through the state message switch.
- ▶ Removed some state 'hot files' to NCIC only to reduce cost of aligning to NCIC changes

CCH Upgrade and Changes - What Went Right

- ▶ OCM and outreach
- ▶ Employee communication and training
- ▶ Sprints
- ▶ Weekly Scrums
- ▶ Integrating on-going migration of production data with interactive product releases

CCH Upgrade and Changes - Challenges and Lessons Learned

- ▶ Specific requirements
- ▶ Changing terminology
- ▶ Changes in data structure - reporting differences
- ▶ Technical team, Maintenance and Operations (MnO) and project balance
- ▶ Code freeze - legacy application

QUESTIONS?