Criminal History
Auditing and Outreach

- Compliance Audit
- Stakeholder Meetings
- Trainings
Biannual Stakeholder Meeting - Success

- County specific meeting with representatives from each department who play a role in reporting criminal history
  - Sherriff’s Office/Jail, Local Police Agencies, Courts of Lower Jurisdiction, Superior Court Clerks and Prosecuting Attorneys Office.
- Provide in depth look at advancements/changes at WSP
- Review of trends in Criminal History errors/discrepancies
- Three year comparison of compliance for the county
- Creates space for an open discussion between all of stakeholders to discuss successes and pain-points in their Criminal History reporting process.
Computerized Criminal History (CCH) - Upgrade and Changes

- Automated Audit Reports
- Electronic Verification - added verification for fingerprint transactions in addition to dispositions
- Interim Disposition Values
- Changes to RAPsheet look and layout
- Switched from monthly MRD disposition reporting to daily reporting to III through the state message switch.
- Removed some state ‘hot files’ to NCIC only to reduce cost of aligning to NCIC changes
CCH Upgrade and Changes - What Went Right

- OCM and outreach
- Employee communication and training
- Sprints
- Weekly Scrums
- Integrating on-going migration of production data with interactive product releases
CCH Upgrade and Changes - Challenges and Lessons Learned

- Specific requirements
- Changing terminology
- Changes in data structure - reporting differences
- Technical team, Maintenance and Operations (MnO) and project balance
- Code freeze - legacy application
QUESTIONS?