Government can work for the people by the people in the digital age.

Evonne M. Silva | evonne@codeforamerica.org | @evonnemsilva
★ Services can be simple, accessible, and easy to use.

★ Outcomes can be measurably better.

★ Better can cost less.

★ We can serve everyone with respect and dignity.
Delivery-Driven Government:

Driving policy and operations around delivery and users

- Understand and meet user needs
- Real-time user data, not years-old estimates
- Iteration, from intention through implementation
Three Strategic Pillars

- **Show what’s possible**: Government services so good they inspire change.
- **Build a movement**: People who believe government can work and can help make it real.
- **Help others do it themselves**: Principles and practices that make change real.
Working in the safety net, criminal justice, and workforce development systems

Policy
- Paving the way
- Opening doors
- Fixing things that tech can’t fix

Systems change

Tech
- Implementing policy effectively
- Fixing services
- Showing what’s possible
- Highlighting policy needs
Clear My Record

Leverage technology to advance automatic record clearance and clear all eligible criminal records in the U.S.

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I paid $230 and went to a 2 month class to get certified for this job. They still denied me because of my record. It was so discouraging.

- Clear My Record applicant
Having a criminal record has life-altering consequences. Makes it difficult to:

- find and keep a job;
- get a professional license;
- enroll in public benefits;
- secure housing; or,
- obtain a student loan.
But many people do not clear their criminal records because:

1. they do not know they are eligible
2. they do not know how to do so
3. the cost is prohibitive
4. it takes too much time
We started helping Californians clear their records in April 2016
Clear My Record

Reduce or dismiss your convictions

Take the first step in just 10 minutes

Start now →
Select counties

Where were you arrested or convicted?
We will send your Clear My Record application to agencies in these counties.

- Alameda County (near Oakland, Berkeley, San Leandro, Hayward, Fremont, Albany, Newark, Dublin, Union City, Pleasanton, or Livermore)
- Contra Costa County (near Richmond, Concord, Walnut Creek, San Ramon, Antioch, or Brentwood)
- Fresno County (near Fresno, Clovis, Sanger, Kingsburg, Mendota, Fowler, Selma, Coalinga, Orange Cove, Reedley, Huron, Kerman)
- San Diego County (near San Diego, El Cajon, Chula Vista, Carlsbad, Encinitas, Oceanside, La Jolla, Escondido, Vista, Vista, San Marcos, Vista, Vista, Vista, Vista)
4 Unread Applications

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Clear My Record
Update from Lindsay at Alameda Public Defender's Office:
Good news, you qualify to clear your record!
Here is some additional info: We will ask the judge to remove your marijuana convictions under Prop 64. Here are your next steps: A judge will review your petition. We'll update you after with the results.
Clear My Record has connected over 12,000 people with attorneys in 14 counties, home to 32% of California’s population.

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Our work surfaced key system pain-points and bottlenecks, namely that the petition-based system is at capacity and under-resourced.

The record clearance process was not designed for the digital age.
We've been told that the court has been experiencing some delays due to their limited capacity. The attorney handling clean slate in [redacted] said they expect people's cases to take 6 months to get through the process. She will contact you if anything changes.
We are working to clear all eligible records.

But the record clearance process was not designed for the digital age.

So, we needed to ask a different question to help government serve everyone who is eligible.
Our team built the core tech that makes it easy to determine eligibility for record clearance to help people file petitions . . .

. . . but asked whether we could streamline the process even more by helping the government provide relief automatically
In May 2018, we launched an initiative to partner with five County District Attorney’s offices in California to proactively review convictions, using Clear My Record technology.
Initial steps in the expedited record clearance process
Surfacing key system pain points

Create a list of "probably eligible" RAP sheets to pull from CLETS

Download full set of "probably eligible" RAP sheets from CLETS

Batch upload RAP sheets to Clear My Record

Download and print all auto-filled motions - cover sheet

Look up police reports for eligibility of "maybe" cases

Deliver final set of eligible motions to the court

Scan all uploaded RAP sheets for cases in SF County

Run eligibility check for all cases in that county

Auto-fill motions for all cases - highlight "maybe" cases that need further investigation

Process motions from the District Attorney

Send updated case information to DCJ so they can update the RAP sheet

Update RAP sheet with cleared convictions

up to 1 month?
New California Law Expedites Review
with Clear My Record helping to set the
standard for implementation of AB 1793
Using Clear my Record will expedite the process of determining which Prop 64 convictions are eligible for relief under H&S § 11361.9.

Here’s what you need to do:

- **Import bulk conviction data**
  Choose your county and import the bulk Prop 64 conviction data file received from the DOJ.

- **Select eligibility requirements**
  Determine which convictions to reduce or dismiss.

- **Review files**
  Open and review files which new include Prop 64 eligibility determinations.

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**Import bulk conviction data**

**Select eligibility requirements**

**Review files**
CA County Selection

Select your county

Alameda

Continue →
Import Prop 64 bulk conviction data file

Select a .dat file to import

Select file

No file selected

Continue ➔

Go back
Baseline eligibility

Choose whether to dismiss or reduce Prop 64 convictions.

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<td>H&amp;S § 11357 (d) felonies</td>
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Additional relief

Choose from the following options to expand relief.

Dismiss all Prop 64 convictions if the conviction happened when the person was 21 or younger.

Dismiss convictions for people who are older than X:

45

Dismiss convictions that occurred more than X years ago:

5

Dismiss all HS 11357, HS 11358, HS 11359, or HS 11360
Full Results File

Condensed Results File

Conviction Results File

Summary Report
Clear My Record can analyze conviction eligibility for approximately 10,000 individuals in under one minute.

That’s approximately 500,000 lines of conviction data in under one minute.
We will release an Implementation Blueprint and the Clear My Record technology so that every California county can implement this new law, affecting over 200,000 convictions.
What’s Next
Expand, streamline, and automate the record clearance process

**Clean Slate Policy**
paves path to clear eligible convictions at specified time, automatically

**Clear My Record**
provides technology, data, and design services to automate eligibility check and automatically complete forms

**Courts & Repositories**
update records to reflect relief granted

**Millions of people**
can get the job or housing they were previously blocked from

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What’s Next?

★ Set standard for implementation of expedited conviction review in California by releasing blueprint and application in August 2019.

★ Support passage and implementation of new law that would provide conviction relief to millions of Californians.

★ Expand our work nationally to advance and implement automatic record clearance and partner with government in up to 20 states over the next 2 years.
Thank you!

Questions?

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