



# Agenda

## COPS 2007 Technology Program Advanced Training Workshop

November 18–19, 2008 • San Diego, California

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### Tuesday, November 18, 2008

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8:30 – 9:00 am

#### Welcome

*Sunrise Room*

##### **Mr. Dan Hawkins**

Director, Public Safety Programs  
SEARCH

#### Welcome

##### **Mr. John Oliphant**

Supervisory Senior Policy Analyst  
Office of Community Oriented Policing Services (COPS Office)

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9:00 – 10:30 am

#### Multi-Agency Radio System Governance

*Sunrise Room*

##### **Commander Theresa Taylor**

Beverly Hills (CA) Police Department

One of the largest problem areas for projects is getting governance on track. This session showcases the success story of ICIS (Interagency Communications Interoperability System), a six-city partnership that provides radio communications to agencies of the participating jurisdictions, including both emergency and other municipal services.

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10:30 – 10:45 am

#### Break

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10:45 am – Noon

#### Interoperability Over the Long Haul

*Sunrise Room*

##### **Mr. David Smith**

Implementation Director  
Indiana Integrated Public Safety Commission

Communications interoperability isn't just a one-time shot. Most projects involve policies, procedures, and technology that need to be managed for the long term for a sustained effort to succeed. This session is about the State of Indiana's Project Hoosier SAFE-T (Safety Acting For Everyone – Together). What is it, and how have they made interoperability work over the long term?

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Noon – 1:00 pm

#### Working Lunch – Regionwide Information Sharing

*Sunset Room*

##### **Ms. Pamela Scanlon**

Executive Director  
ARJIS

How do you build a multi-agency structure that promotes data sharing and cooperation at all levels for member agencies, from chiefs to officers to technical staff? This session looks at the Automated Regional Justice Information System (ARJIS) in San Diego, CA. We will see why and how it was created and some best practices for addressing a regionwide system.

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1:00 – 1:30 pm

#### Break

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<p>1:30 – 3:00 pm <i>Sunrise Room</i></p>	<p><b>Procurement and Contracting</b></p> <p><b>Ms. Susan McDonald</b> Project Director Information Services Division Seattle (WA) Police Department</p> <p>Procurement and contracting is forever a challenge in large multi-agency projects. This session helps attendees survive sole source procurements, negotiate contracts, navigate bid projects, and build acceptance strategies.</p>
<p>3:00 – 3:15 pm</p>	<p><b>Break</b></p>
<p>3:15 – 4:15 pm <i>Sunrise Room</i></p>	<p><b>Project Planning</b></p> <p><b>Ms. Mallorie Teubner</b> Public Safety Technology Specialist SEARCH</p> <p>Project planning is thought to be a great roadmap, guiding the project to success. This session focuses on the steps needed to build and use a good project plan, which is a critical component of winning projects of any type.</p>
<p>4:15 – 5:30 pm <i>Sunrise Room</i></p>	<p><b>Peer Networking</b></p> <p>Come meet and talk with your fellow grantees. This session provides an opportunity for attendees to interact with other workshop attendees and presenters.</p>
<p><b>Wednesday, November 19, 2008</b></p>	
<p>Breakout Sessions 8:00 – 9:00 am <i>Stratford Room</i></p>	<p><b>Working with Web Services and NIEM</b></p> <p><b>Mr. Andrew Owen</b> Justice Information Specialist SEARCH</p> <p>The next logical step after developing a National Information Management Exchange Model (NIEM)-based exchange standard is to determine a means for sharing the standardized data among systems. This session will focus on using Web Services standards, with NIEM, to achieve interoperable system-to-system communication. This session will assist grantees with their projects by explaining to them the relationship between NIEM and Web Services, and exposing them to live demonstrations using open-source products to implement Web Services standards.</p>
<p><i>Dover Room</i></p>	<p><b>FCC 800 MHz Rebanding</b></p> <p><b>Mr. David Furth</b> Associate Bureau Chief Public Safety and Homeland Security Bureau Federal Communications Commission (FCC)</p> <p>FCC rebanding is a reality facing many radio systems around the country. This session focuses on the FCC rebanding effort and how it could affect COPS grantees.</p>

<p>Breakout Sessions 9:00 – 10:15 am</p> <p><i>Stratford Room</i></p>	<p><b>Information Technology Services Management and the IT Infrastructure Library</b></p> <p><b>Mr. Jim Cabral</b> Consultant to SEARCH</p> <p>Taking the correct approach to managing information systems is critical to your business. This session focuses on a proven approach for managing information technology (IT) systems, called Information Technology Services Management (ITSM). A primary characteristic of ITSM is that it takes a customer-centric view of IT's contribution to business process and interaction, rather than a technology-centric approach to IT's support for business. This session also includes an overview of the IT Infrastructure Library (ITIL), which has evolved into a set of global best practices for managing applications and infrastructure properly. The session will help grantees effectively manage the services and solutions that result from their projects.</p>
<p><i>Dover Room</i></p>	<p><b>P25 Compliance Assessment Program</b></p> <p><b>Mr. Dereck Orr</b> Program Manager for Public Safety Communications Office of Law Enforcement Standards National Institute of Standards and Technology</p> <p>Buying P25 equipment that is incompatible with another manufacturers' P25 equipment sometimes occurs. This session focuses on the Federal program that establishes a process for ensuring that equipment that complies with P25 standards is capable of interoperating across manufacturers.</p>
<p>10:15 – 10:30 am</p>	<p><b>Break</b></p>
<p>10:30 am – Noon</p> <p><i>Sunrise Room</i></p>	<p><b>Interagency Operations – Training and Exercises</b></p> <p><b>Mr. Ben Krauss</b> Public Safety Technology Specialist SEARCH</p> <p>The development and implementation of multi-agency, multi-discipline training and exercises are critical to interoperable communications. This session reviews the components of training and exercises and the obstacles to be overcome in making it happen.</p>
<p>Noon – 1:00 pm</p> <p><i>Sunset Room</i></p>	<p><b>Working Lunch:</b> <b>San Francisco–Oakland Bay Area Multi-Agency Radio Project</b></p> <p><b>Mr. Ahsan Baig, PMP</b> Program Manager, Public Safety Projects Oakland (CA) Police Department</p> <p><b>Mr. Terry Betts</b> Interoperability Project Manager City of San Francisco</p> <p>Agencies in the San Francisco-Oakland Bay area are working together on a multi-agency radio project. This working lunch features a presentation on this radio project, with a discussion of best practices and lessons learned.</p>
<p>1:00 – 1:30</p>	<p><b>Break</b></p>

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1:30 – 2:30 pm	<b>Standard Operating Procedures</b>
<i>Sunrise Room</i>	<b>Mr. Jim Reutlinger</b> Public Safety Technology Specialist SEARCH
	The development of standard operating procedures (SOPs) among partnering jurisdictions with shared communications capabilities is a major component of regional interoperability efforts. This session addresses the elements and processes of SOP development, and why they are important.
2:30 – 2:45 pm	<b>Break</b>
2:45 – 4:00 pm	<b>Effective Grants Management</b>
<i>Sunrise Room</i>	<b>Mr. John Oliphant</b> COPS Office
	If you have questions about how to manage your COPS grant, this is the session for you. Representatives from the COPS Office provide attendees with an opportunity to hear about grant management common issues and get their questions answered.
4:00 pm	<b>Adjournment</b>

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