



Agenda

COPS 2007 Technology Program Advanced Training Workshop

February 24-25, 2009 • San Antonio, Texas

Tuesday, February 24, 2009

8:30 – 9:00 am

Welcome

*Ludwig Room
(2nd Floor)*

Mr. Dan Hawkins

Public Safety Programs, SEARCH

Dr. Debra Cohen

Senior Social Science Analyst
COPS Office

Mr. Andy Dorr

Assistant Director
COPS Office

9:00 – 10:30 am

Multi-Agency Radio System Governance

*Ludwig Room
(2nd Floor)*

Commander Theresa Taylor

Beverly Hills (CA) Police Department

Mr. Don Wright

Executive Director
Interagency Communications Interoperability System

One of the largest problem areas for projects is getting governance on track. This session showcases the success story of ICIS (Interagency Communications Interoperability System), a six-city partnership that provides radio communications to agencies of the participating jurisdictions, including both emergency and other municipal services.

10:30 – 10:45 am

Break

10:45 am – Noon

Interoperability Over the Long Haul

*Ludwig Room
(2nd Floor)*

Mr. David Smith

Implementation Director
Indiana Integrated Public Safety Commission

Communications interoperability isn't just a one-time shot. Most projects involve policies, procedures, and technology that need to be managed for the long term for a sustained effort to succeed. This session is about the State of Indiana's Project Hoosier SAFE-T (Safety Acting For Everyone – Together). What is it and how have they made interoperability work over the long term?

Noon – 1:15 pm

Working Lunch – Managing Multiple Funding Sources

*Magnolia Room
(2nd Floor)*

Mr. Tom Sorley

Project Manager
City of Houston, Texas

Funding is always a pivotal dimension of public safety technology projects, but additional challenges arise when multiple funding sources are necessary for large projects. This session presents how one of the COPS 2007 Technology Program grantees is managing the challenge.

1:15 – 1:30 pm	Break
1:30 – 3:00 pm <i>Ludwig Room (2nd Floor)</i>	<p>Procurement and Contracting</p> <p>Mr. William Romesburg Managing Partner Cit Com, Inc.</p> <p>Procurement and contracting is forever a challenge in large multi-agency projects. This session helps attendees survive sole source procurements, negotiate contracts, navigate bid projects, and build acceptance strategies.</p>
3:00 – 3:15 pm	Break
3:15 – 4:15 pm <i>Ludwig Room (2nd Floor)</i>	<p>Effective Grants Management – Part 1</p> <p>Mr. Andy Dorr Assistant Director COPS Office</p> <p>Ms. Cristina Grossi Grant Program Specialist COPS Office</p> <p>If you have questions about how to manage your COPS grant, this is the session for you. Representatives from the COPS Office provide attendees with an opportunity to hear about grant management common issues and to get their questions answered. This is the first of a two-part series.</p>
4:15 – 5:30 pm <i>Gunter Terrace (2nd Floor)</i>	<p>Peer Networking</p> <p>Come meet and talk with your fellow grantees. This session provides an opportunity for attendees to interact with other workshop attendees and presenters.</p>
Wednesday, February 25, 2009	
Breakout Sessions 8:00 – 9:00 am <i>Ludwig Room (2nd Floor)</i>	<p>Working with Web Services and NIEM</p> <p>Mr. Jim Douglas Justice Information Systems Specialist, SEARCH</p> <p>The next logical step after developing a National Information Exchange Model (NIEM)-based exchange standard is to determine a means for sharing the standardized data among systems. This session will focus on using Web Services standards, with NIEM, to achieve interoperable system-to-system communication. This session will assist grantees with their projects by explaining to them the relationship between NIEM and Web Services, and exposing them to live demonstrations using open-source products to implement Web Services standards.</p>
<i>Bluebonnet Room (2nd Floor)</i>	<p>FCC 800 MHz Rebanding</p> <p>Mr. Brian Marengo Electrical Engineer Policy Division Federal Communications Commission</p> <p>Federal Communications Commission (FCC) rebanding is a reality facing many radio systems around the country. This session focuses on the FCC rebanding effort and how it could affect COPS grantees.</p>

9:00 – 9:15 am	Break
Breakout Sessions 9:15 – 10:30 am <i>Ludwig Room (2nd Floor)</i>	<p>Information Technology Services Management and the IT Infrastructure Library</p> <p>Mr. Jim Cabral Senior Manager MTG Management Consultants, LLC</p> <p>Taking the correct approach to managing information systems is critical to your business. This session focuses on a proven approach for managing information technology (IT) systems, called Information Technology Services Management (ITSM). A primary characteristic of ITSM is that it takes a customer-centric view of IT's contribution to business process and interaction, rather than a technology-centric approach to IT's support for business. This session also includes an overview of the IT Infrastructure Library (ITIL), which has evolved into a set of global best practices for managing applications and infrastructure properly. The session will help grantees effectively manage the services and solutions that result from their projects.</p>
<i>Bluebonnet Room (2nd Floor)</i>	<p>P25 Compliance Assessment Program</p> <p>Mr. Dereck Orr Program Manager for Public Safety Communications Office of Law Enforcement Standards National Institute of Standards and Technology</p> <p>Buying P25 equipment that is incompatible with another manufacturers' P25 equipment sometimes occurs. This session focuses on the Federal program that establishes a process for ensuring that equipment that complies with P25 standards is capable of interoperating across manufacturers.</p>
10:30 – 10:45 am	Break
10:45 – Noon <i>Ludwig Room (2nd Floor)</i>	<p>Interagency Operations – Training and Exercises</p> <p>Mr. Ben Krauss Public Safety Technology Specialist, SEARCH</p> <p>The development and implementation of multi-agency, multi-discipline training and exercises are critical to interoperable communications. This session reviews the components of training and exercises and the obstacles to be overcome in making it happen.</p>
Noon – 1:15 pm <i>Magnolia Room (2nd Floor)</i>	<p>Working Lunch: Public Safety Interoperable Communications Grant Program</p> <p>Ms. Laura Pettus Public Safety Interoperable Communications Grant Program National Telecommunications and Information Administration</p> <p>The PSIC (Public Safety Interoperable Communications) grant program has award nearly \$1 billion in funding to over 280 projects across the country from the proceeds of spectrum auctions. This session will provide background on the program and answer questions for those involved in or impacted by the hundreds of funded projects nationwide.</p>
1:15 – 1:30 pm	Break

<p>1:30 – 2:30 pm</p> <p><i>Ludwig Room (2nd Floor)</i></p>	<p>Standard Operating Procedures</p> <p>Mr. David Funk Public Safety Technology Specialist, SEARCH</p> <p>The development of standard operating procedures (SOPs) among partnering jurisdictions with shared communications capabilities is a major component of regional interoperability efforts. This session addresses the elements and processes of SOP development and why they are important.</p>
<p>2:30 – 2:45 pm</p>	<p>Break</p>
<p>2:45 – 4:00 pm</p> <p><i>Ludwig Room (2nd Floor)</i></p>	<p>Effective Grants Management – Part 2</p> <p>Mr. Andy Dorr Assistant Director COPS Office</p> <p>Ms. Cristina Grossi Grant Program Specialist COPS Office</p> <p>This is the second of a two-part series. If you have questions about how to manage your COPS grant, this is the session for you. Representatives from the COPS Office provide attendees with an opportunity to hear about grant management common issues and get their questions answered.</p>
<p>4:00 pm</p>	<p>Adjournment</p>